VKA Security
Village Key & Alarm, Inc

MYALARMS.COM | Benefits

Benefits of MyAlarms.com

The overarching goal of this document is to demonstrate how utilizing MyAlarms.com will eliminate/save your time spent on the phone with operators and instead produce instant live results accessible at your fingertips.

MYALARMS.COM

1 Launch Mobile Website
Enter login credentials or login by face authentication.

2 Access Your Account
If you have one account you will be redirected right to that account. If you have more than once account then find the account number you want to put on test and select "quick test".

3 Results
View live results for all zones.

OPERATOR HANDLED CALL

1 Call Alarm Company
Call in and follow the automated messages and wait for the next available operator.

2 Authentication
Provide the operator with login credentials, company and account information.

3 Access Accounts
Tell the operator which account(s) you would like to access and put on test.

4 Determine Zones
Determine which zones you would like to place on test and for how long.

5 Results
The operator will relay the results for each specific zone that you put on test.

6 Call Alarm Company
After reviewing your results with the operator, you will take accounts off test.